



New Patient No Show Policy

It is the policy of Physician's Weight Control & Wellness that should you fail to appear for your scheduled appointment at the designated time and/or fail to reschedule two (2) or more business days prior to your appointment, you will forfeit your \$50 deposit in full. You will then be required to pay another \$50 deposit in order to schedule another appointment. By providing us with your credit card information, or sending a money order or a cashier's check, or bringing in cash for this deposit you are acknowledging the receipt and understanding of this New Patient No Show Policy.

No-Show Defined:

Failing to reschedule your appointment at least 48 hours before appointment time in one of the following ways will be considered a NO SHOW.

1. Talking directly to someone on our staff
2. Rescheduling by responding to your appointment email/text
3. Calling and leaving a clear message (first and last name, date of birth, date and time of appointment) on our answering machine. (After hour cancellation messages may be left 48 hours prior to your appointment. All messages are recorded and kept.)

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In addition, arriving late to your scheduled appointment time will be considered a no-show and will result in rescheduling. If you are stuck in traffic, trying to get to our office, and find you will be a couple of minutes past your appointment time **PLEASE CALL OUR OFFICE IMMEDIATELY.**

We will try to work with you to avoid a no-show for the day resulting in a loss of your deposit.